



# Small Water Users Association Of BC In Partnership With



## INVITES YOU:

To attend one of three workshops this fall for small water systems that face challenges to remove a boil advisory or water quality advisory, or to otherwise improve their operations.

## WORKSHOP DATES AND LOCATIONS:

Kamloops	October 20	Coast Canadian Inn
Salmon Arm	October 21	Podollan Inn
Nelson	October 23	Best Western Baker Street Inn

Each workshop will begin at 9:00 a.m. sharp and conclude at approximately 1:30 p.m. The registration desk will be open at 8:00 a.m. and coffee will be available for early arrivals.

## WHY ATTEND?:

In 2008, the B.C. Ombudsman issued a report entitled “Fit to Drink: Challenges in Providing Safe Drinking Water in British Columbia”. The Ombudsman recommended that the Health Authorities commit to reducing the number of boil advisories in place by 10% per year, and if necessary to utilize the full range of their enforcement options in order to achieve this goal. The actions you may be required to take to get off a boil advisory may be quite simple and inexpensive, or more complex and costly, depending on your particular situation. Either way, it would be advisable to begin now to put a plan in place to fully comply with the provisions of the Drinking Water Protection Act and/or any conditions placed on your operating permit. Each of our workshops will provide practical advice to assist you with this planning process.

## TABLETOP EXHIBITS:

We will have several tabletop exhibits sponsored by vendors of water treatment equipment or laboratory services. You will have an opportunity at coffee breaks and at lunch to meet with their representatives and learn about their various products and services.

## WHO SHOULD ATTEND:

The workshops are intended for operators, owners, managers, and/or trustees of small water supply systems. While the workshops are oriented towards systems on a boil advisory or a water quality advisory, all water systems are welcome to attend.

## WHAT YOU WILL LEARN:

- Interior Health's treatment expectations and requirements
- Tips for a successful construction permit application
- How to select an engineering consultant and negotiate a contract
- How to obtain an infrastructure planning grant
- Surface water and groundwater treatment options
- Selecting a qualified equipment vendor
- Pros & cons of a regional district takeover of your system
- How to negotiate an acceptable timetable for system improvements

## OTHER BENEFITS OF ATTENDING:

- Each workshop attendee will receive a 33 page publication entitled: "The Small Water System Strategy Booklet". The booklet provides extensive advice on various aspects of managing and operating your water system
- Operators will receive 0.3 CEUs (continuing education units) in order to maintain their EOCP certification, or to apply towards future certification
- There will be a buffet luncheon during which you will have an opportunity to network with representatives from other water systems, ask questions of the morning's presenters or meet with the companies exhibiting their products and services

## COST:

The cost to attend each of the workshops is just \$60.00\* per person, which includes coffee and a full buffet lunch. Space is limited so we suggest that you register early. (\* The fee for registrations received after October 13, or that are paid at the door will be \$80.00 per person).

PLEASE NOTE: If your water system is not presently a member of the Small Water Users Association of BC you might consider joining. If so, please go to our website at [www.smallwaterusers.com](http://www.smallwaterusers.com) to learn more about the benefits of membership and to obtain a membership application form.

## QUESTIONS?:

Please call us at 250-825-4308 or email us at [smallwaterusers@shaw.ca](mailto:smallwaterusers@shaw.ca)

# “SUGGESTED STEPS TO REMOVE A BOIL WATER NOTICE”

## PRELIMINARY AGENDA

Coast Canadian Inn, Kamloops, October 20

Podollan Inn, Salmon Arm, October 21

Best Western Baker Street Inn, Nelson, October 23

- 08:00 – 09:00            **Registration (coffee & orange juice)**
- 09:00 – 09:05            **Welcome & Introduction**  
*Denny Ross-Smith - Small Water Users Association of BC*
- 09:05 – 09:50            **Why a Boil Order is Issued; Risks of Contaminated Drinking Water; Required Remedial Actions; Construction Permit Application Guidelines & Expectations**  
*Serge Zibin - Interior Health*  
*Curtis Neville, Interior Health (Kamloops & Salmon Arm)*  
*Marianne Crowe, Interior Health (Nelson)*
- 09:50 – 10:35            **Engineering Assessments: Preparing a Request for Proposal, Selecting an Engineering Consultant, Cost Considerations**  
*Lisa Clark, Urban Systems Ltd. (Kamloops & Salmon Arm)*  
*Bernie Penner, Pennco Engineering Ltd. (Nelson)*
- 10:35 – 10:45            **Coffee & Stretch Break**
- 10:45 – 11:25            **Surface Water & Ground Water Treatment Options; Importance of a Complete Water Analysis; Selecting a Qualified Vendor**  
*Julian Noel, Filterco Water Treatment Ltd.*
- 11:25 – 12:00            **The Process by which a Regional District Acquires a Small Water System: Pros & Cons, Infrastructure Grants, Acquisition Strategy**  
*Thompson Nicola Regional District (Kamloops)*  
*Columbia Shuswap Regional District (Salmon Arm)*  
*Regional District of Central Kootenay (Nelson)*
- 12:00 – 12:15            **How to Apply for an Infrastructure Planning Grant; Financing Required Improvements; Negotiating an Acceptable Timetable With Interior Health**  
*Denny Ross-Smith - Small Water Users Association of BC*
- 12:15 – 13:30            **Networking Buffet Luncheon and Q&A**  
*All of the presenters will be available during the buffet lunch and afterwards to take questions from the audience*

## REGISTRATION FORM

**Registration fee (includes buffet lunch and refreshments):**  
**\$60.00 per delegate (for registrations received by October 13, 2009)**  
**\$80.00 per delegate (after October 13 and at the door)**

Please check which workshop you will be attending:

Kamloops:	Coast Canadian Inn	Tuesday, October 20	<input type="checkbox"/>
Salmon Arm:	Podollan Inn	Wednesday, October 21	<input type="checkbox"/>
Nelson:	Best Western	Friday, October 23	<input type="checkbox"/>

NOTE: The workshop program will run from 9:00 a.m. to 1:30 p.m. The doors will be open at 8:00 a.m. for registration, coffee & orange juice.

Name(s) of delegate(s): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name of water system: \_\_\_\_\_

Mailing address: \_\_\_\_\_  
\_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Amount enclosed: \*        \$ \_\_\_\_\_

\* Please make a cheque or money order payable to: Small Water Users Association of BC. (NOTE: we are unable to accept credit cards at this time).

Mail this form with your cheque to:

Small Water Users Association of BC,  
4167 Highway 3A,  
Nelson, BC, V1L6N1

PLEASE NOTE: After October 13 please bring your cheque and registration form with you to the workshop – DO NOT MAIL - Thanks

For enquiries please contact Denny Ross-Smith:

Tel: (250) 825-4308

Email: [smallwaterusers@shaw.ca](mailto:smallwaterusers@shaw.ca)

[www.smallwaterusers.com](http://www.smallwaterusers.com)